

TERM OF REFERENCE

Title of Position: Trainee
Report to: Area Program Manager
Start date: 1st April, 2024 to 30th September, 2024.
Location: Dak Rlap District/Dak Nong Province

I. BACKGROUND:

World Vision is a Christian relief, development and advocacy organization working to improve the quality of life of people, especially children who are marginalized and living in poverty. World Vision helps all who are in need, regardless of their religion, race, ethnicity or gender. As a child-focused organization, WV's work focuses on children, ensuring they are protected and their basic needs are met. World Vision Vietnam (WVV) has been funded from 13 support countries in Europe, Asia, the Americas and Australia. Funding of WVV consists of sponsorship program funding (70%) and Private Non-Sponsorship (PNS)/grants (30%). WVV employs about 430 staff, of which 93% are Vietnamese nationals.

WVV is operating in 14 provinces including Hanoi, Dien Bien, Hai Phong, Hung Yen, Quang Tri, Thanh Hoa, Ha Tinh, Quang Binh, Quang Tri, Da Nang, Quang Nam, Quang Ngai, Ho Chi Minh, Dak Nong. WVV's Area Program (AP) usually focuses within one administrative district of a province which populated by ethnic minority people with high rates of poverty. A uniqueness of WVV's Development Program Approach (DPA) is that AP team members are based at district level where the AP is located, which enables them to work closely with government partners and communities on a daily basis. Beside the APs, WVV is also implementing different Special and Grant Projects to meet the specific needs of vulnerable children in both AP and non-AP areas.

II. PURPOSE OF TRAINEESHIP POSSTION IN AREA PROGRAM

This position aims to assist Area Program Manager and team members in implementing the administrative tasks of the AP including procurement, payment, sponsorship services, office logistics for events/visits, etc. He/she is expected to contribute to the effective operations of the AP.

III. MAIN TASKS AND RESPONSIBILITIES

Programs Operations

- Arrange logistics (transportation, accommodation, venue, stationaries, printing, etc.) for AP activities, events and visits under the supervision and support of AP Coordinator
- Prepare and track logistic purchase requests on Provision and get support from the Zonal procurement officer to complete the procurement process in alignment with WV's procedures and policies
- Support DFs/SFs/Coordinators to aggregate information and fulfil orders (creation PO/registration and payment process) for centralized procurement on a quarterly
- Support DFs to complete required documents for procurements when needed

- Scan the required documents for payment requests to be uploaded on the system and storage purpose.
- File necessary procurement and payment documents in order
- Procure and pay office equipment and utilities

Sponsorship service operations

- Arrange logistics (transportation, accommodation, venue, stationaries, printing, etc.) for sponsorship events and visits under the supervision and support of Sponsorship Facilitator (SF).
- Support local partners to buy Gifts for Registered children (RC) based on approved TOR, follow up and collect photos as well as relevant documents as required.
- Contact local partners to follow up progress of correspondences, Child Expression Worksheet to ensure they are in alignment with sponsorship standards
- Support SF to track the progress and check the quality of pictures and videos of RC.
- Assist SF to track RC and their parents' participation in programming.

IV. EXPECTED OUTCOME OF THE PROGRAM:

- Learn about the NGO Sector, understanding Community and Sustainable Development, sponsorship support.
- Enhance presentation, teamwork and management skills and gain experience in project development and administration.
- Gain direct, hands-on experience in community services and development work, as the first step to embarking on a career within this field.
- A successful traineeship period may be followed by an opportunity for full-time employment with WVV

V. KNOWLEDGE, SKILL AD ATTITUDE REQUIRED:

The following knowledge, skills and abilities may be acquired through a combination of formal schooling, self-education, prior experience, or on the job training:

- Bachelor degree in a relevant field (preferably social works, community development, public health, education, business development...);
- Passionate about giving back and would like to have a career in community development.
- Strong critical and analytical thinking skills;
- Be able to function well in a team environment.
- Basic written English skills, particularly report writing skills;
- Good computer skills (word processing, excel and power point);
- Humility, respect, and care for others – especially the vulnerable children.
- Willingness to work at the project sites (village/ commune level) with frequent travel.

The appointee shall be committed to working with and learning from poor and marginalized people, especially children. The trainee will be expected to support the philosophy, purpose and values of WVI in its work with the poor in Vietnam.