



## INVITATION TO TRAINING WORKSHOP

### ON CORE HUMANITARIAN STANDARDS ON QUALITY AND ACCOUNTABILITY (CHS)

**To:** Humanitarian Partners, Vietnam Red Cross, Vietnam Women Union, DMWG Members, UN Agencies, INGOs, local NGOs, Government Agencies  
**From:** Oxfam in Vietnam and Vietnam Disaster Management Authority  
**Subject:** *Training on Core Humanitarian Standards on Quality and Accountability*  
**Date:** 20 August 2018

#### Greetings from Oxfam in Vietnam and Vietnam Disaster Management Authority!

Every year Oxfam in Vietnam implements capacity development activities to strengthen emergency preparedness and response ability and skills. This year, Oxfam Vietnam in cooperation with Department of Science Technology and International Cooperation, Vietnam Disaster Management Authority organize a training on ***Core Humanitarian Standards on Quality and Accountability*** (CHS).

CHS sets out Nine Commitments that organizations and individuals involved in humanitarian response can use to improve the quality and effectiveness of the assistance they provide. CHS places communities and people affected by crisis at the centre of humanitarian action and promotes respect for their fundamental human rights. Details of the training are as below:

**Purpose:** Sharing information and guiding the implementation of disaster preparedness and disaster response activities according to the core standards and accountability of humanitarian operations in Vietnam.  
**Timeframe:** 17<sup>th</sup> – 18<sup>th</sup> September, 2018  
**Location:** 22 Le Dai Hanh, Hanoi- Oxfam in Vietnam Office  
**Language:** Vietnamese



*(Proposed Detailed Schedule is in attachment)*

If you wish to nominate your staff to the training, please send an email to Nguyen My Linh at [volunteer4.vietnam@oxfam.org](mailto:volunteer4.vietnam@oxfam.org) or call (024) 3945 4449 before 7 September 2018.

Thanking you and we look forward to your continued cooperation and your participation!

Yours sincerely,

  
  
**Babeth Ngoc Han Lefur**  
Country Director  
Oxfam in Vietnam

  
  
**Dr. Doan Thi Tuyet Nga**  
Director, Department of Science Technology and International Cooperation, Vietnam Disaster Management Authority

## Tentative Agenda

Timetable	Day 1 (17 September 2018)	Day 2 (18 September 2018)
Morning	<ul style="list-style-type: none"> <li>● <i>Session 1: Introduction</i> <ul style="list-style-type: none"> <li>○ Sharing the Draft of the Primary Minister Decision on Emergency Response in Vietnam.</li> <li>○ Training objectives, approaches.</li> <li>○ International Humanitarian law and instruments.</li> </ul> </li> <li>● <i>Session 2: Commitment 1- Communities and people affected by crisis receive assistance appropriate to their needs.</i></li> <li>● <i>Session 3: Commitment 2- Communities and people affected by crisis have access to the humanitarian assistance they need at the right time.</i></li> </ul>	<ul style="list-style-type: none"> <li>● <i>Session 6: Commitment 5- Communities and people affected by crisis have access to safe and responsive mechanisms to handle complaints.</i></li> <li>● <i>Session 7: Commitment 6- Communities and people affected by crisis receive coordinated, complementary assistance.</i></li> <li>● <i>Session 8: Commitment 7- Communities and people affected by crisis can expect delivery of improved assistance as organisations learn from experience and reflection.</i></li> </ul>
Afternoon	<ul style="list-style-type: none"> <li>● <i>Session 4: Commitment 3- Communities and people affected by crisis are not negatively affected and are more prepared, resilient and less at-risk as a result of humanitarian action.</i></li> <li>● <i>Session 5: Commitment 4- Communities and people affected by crisis know their rights and entitlements, have access to information and participate in decisions that affect them.</i></li> </ul>	<ul style="list-style-type: none"> <li>● <i>Session 9: Commitment 8- Communities and people affected by crisis receive the assistance they require from competent and well-managed staff and volunteers.</i></li> <li>● <i>Session 10: Commitment 9- Communities and people affected by crisis can expect that the organisations assisting them are managing resources effectively, efficiently and ethically.</i></li> </ul>
<p><b>Session 11: Certifications and Closing</b></p>		