Term of Reference

Position:	SENIOR HR OFFICER (SHRO)	
Department/Project/Country:	HD Dept./Hanoi National Office/Vietnam	
Last revised:	26/02/2015	
Project number:	24399000	
Immediate Superior:	HRA Manager (HRAM)	
Shall report to:	HRA Manager (HRAM)	

Responsibilities: Under the supervision of the HRAM, the SHRO oversees and manages HR administrative procedures and other tasks to ensure effective and efficient HR administration of all NPA offices and project offices in line with all current NPA HR policies and procedures.

1. General

- Assist HRAM in organizing HR events: annual orientation, trainings, coaching ... for all NPA staff
- Assist HRAM in procedures and paperwork for recruitment, contracting and leaving staff
- Update and record the job evaluation for all jobs in organization.
- Register for the changes in staff and ensure that registration done for all NPA staff to respective local authorities
- Track and report monthly timesheet for all NPA employees
- Responsible for administering the overall NPA personnel filing system and updating personnel
 management system monthly, not only in hard copy but also in soft files on Knowledge Base, Share
 Point and Agresso.

2. Compensation:

- Calculate payroll and arrange timely and accurate payment requests of monthly payroll for NPA Country Director's approval and prepare monthly payslip for employees.
- Complete the final compensation, severance allowance and other paperwork for leaving employees.
- Assist HRAM in participating in salary and benefit survey.
- Evaluates jobs for developing compensation and benefits program when required.
- Submit monthly report (manpower) to HRAM, Country Director or other report related when required.

3. Benefits:

- Oversee of social and health insurance and other insurance benefits for employees monthly and upon case-by-case basis in coordination with respective staff in field offices.
- Contact social, health offices and labor authorities on providing social insurance book and health care card for employees as per local law.
- Oversee private Health-Accident Insurance for employees including but not limited to: assist in
 finding suitable insurance provider annually, timely update changes on staff list to Insurance
 provider, assists employees in claim procedures, request scheduled payments as per contract and
 settle contract at due time
- Prepare paperwork to Social Insurance monthly for HN office staff and supervise field office staff to ensure they do it in a timely manner as per mandatory requirement.

4. Personal Income Tax (PIT):

- Complete monthly PIT declaration for employees, or expatriates and report to Tax Dept.
- Compile annual PIT finalization for employees, or expatriates and report to Tax Department.
- Contact Tax authorities on new issues of PIT and inform to employees promptly.
- Supervise and ensure project respective staff do the same for PIT for each project

Perform other tasks and duties assigned by HRAM

Authority/ Decisions: Referring to the Policies on Decision Making Directives

Required qualifications:

- Bachelor of English and/or Labor Management (with 6.5 IELTS or equivalent)
- At least 3 year experience with C & B work in international organizations
- Sound HR, local Law and Tax knowledge
- Possess good analytical and Interpersonal Skills
- Good time management and organizational skills & keen on details
- Able to handle confidential information appropriately.
- Able to work under pressure to meet tight deadlines and handle multiple tasks.
- Self-motivated, independent and proactive

Additional Considerations:

The holder of the position is to abide by the policies set by the Norwegian People's Aid (NPA) and represent the organisation in a loyal and responsible manner

Approved, read and understood:		
Date/Place:	Country Director:	
Date/Place:	Employee:	