



CALL FOR INTEREST

Extend the submission due date

Scope of Work:	Developing monitoring system for mother's experience survey for Viet Nam and Lao PDR
Location:	Viet Nam
Contracted Days:	Approximately 3 months
Contract Period:	May 2022 – August 2022
Extended due date:	May 16, 2022

About Alive & Thrive

[Alive & Thrive](#) (A&T) is a global nutrition initiative to save lives, prevent illness, and ensure healthy growth of mothers and children. From 2009 to 2014, A&T demonstrated that rapid improvements in infant and young child feeding (IYCF) are possible in settings as diverse as Ethiopia, Bangladesh, and Viet Nam. In 2014, A&T began working in Burkina Faso, India, Nigeria, and throughout the Southeast Asia region, expanding its scope to include maternal and adolescent nutrition, and using agriculture and social protection programs as delivery mechanisms for maternal, infant, and young child nutrition (MIYCN). Currently, A&T is leveraging its robust network and knowledge base to strengthen systems and build capacity in these and other countries across Africa and Asia, and disseminate innovations, tools, and lessons worldwide. The Alive & Thrive initiative, managed by FHI Solutions, is currently funded by the Bill & Melinda Gates Foundation, Government of Ireland, and other donors.

In Southeast Asia (SEA), A&T provides strategic technical assistance to seven countries (Viet Nam, Cambodia, Indonesia, Lao PDR, Myanmar, Thailand and the Philippines) to support policy and system reforms to create an enabling and supportive environment for MIYCN. To achieve this, A&T SEA works in close collaboration with UNICEF, Save the Children and other partners in these countries to identify and execute an agreed upon work-plan that focuses primarily on regulating inappropriate marketing practices of breastmilk substitutes, maternity protection, and breastfeeding-friendly health systems. This also includes support for improving early essential newborn care practices in hospitals by establishing Centers of Excellence (COE) for breastfeeding in Viet Nam, Cambodia, Lao PDR, and Myanmar. To improve the access to human breastmilk for at-risk infants (pre-term, low-birthweight, sick infants), A&T SEA provides strategic technical assistance to setting up human milk banks and related services in Viet Nam and Myanmar, and to establishing a regional network in the SEA region.

About Center of Excellence for Breastfeeding initiative (COE)

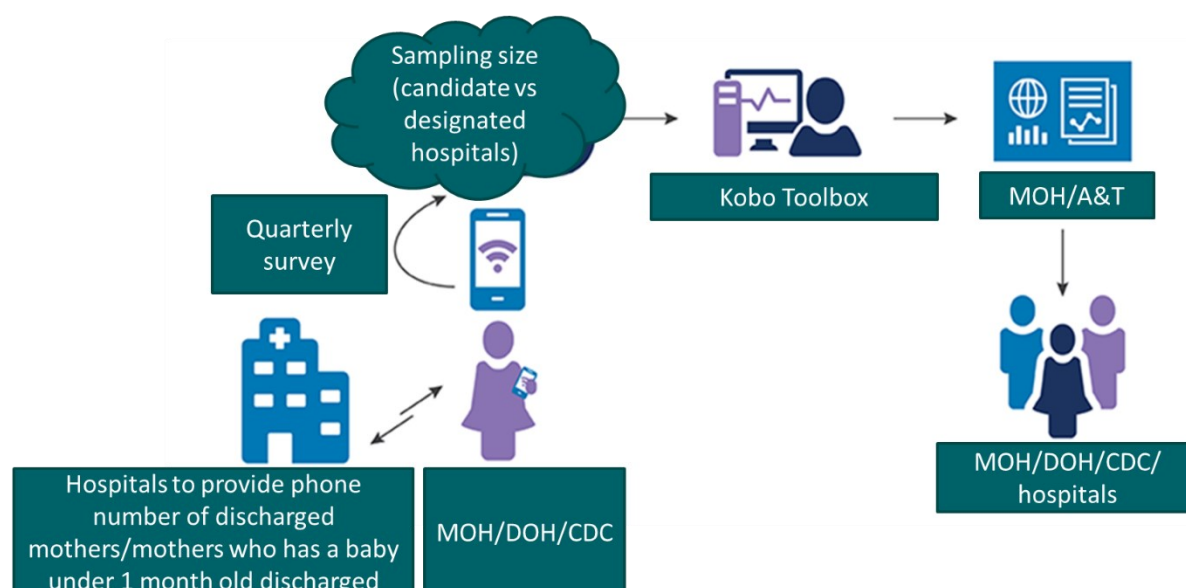
With funding from the Government of Ireland, A&T is working to strengthen the capacity of health systems in Cambodia, Lao PDR, Myanmar, and Viet Nam to deliver high-quality breastfeeding-friendly services to mothers and infants. A&T provides strategic technical assistance to the governments of these countries to establish and sustain a network of 30-40 COE that deliver high-quality breastfeeding and early essential newborn care (EENC) services within a supportive policy environment by 2021.

he CoE model was developed in response to the WHO/UNICEF recommendation for countries to increase the coverage of the Baby-Friendly Hospital Initiative (BFHI) through the integration of the Ten Steps to Successful Breastfeeding into national health systems. In Viet Nam, the model builds upon the foundation established by the national hospital quality standard on maternal and newborn care and uses performance-based and output-based measurement to achieve consistent implementation of breastfeeding counseling, prolonged skin-to-skin contact, early initiation of breastfeeding, rooming-in, and adherence to the International Code of marketing of breast-milk substitutes. These practices help mothers and newborns begin and maintain breastfeeding successfully regardless of whether they delivered vaginally or via cesarean section during their hospital stay and after discharge. The "Centers of Excellence for Breastfeeding Assessment Criteria and Designation Mechanism" in Viet Nam were directed by [Decision 5913/QĐ-BYT](#).

Building on the initial success of the COE initiative in Viet Nam, A&T has been working with Ministries of Health, hospital leaders, and development partners to expand the initiative to Cambodia, Lao PDR, and Myanmar. Taking into account the unique health system, context, and priorities of each country, A&T's approach to the establishment of COEs in the three countries builds upon existing programs and monitoring systems and aims to strengthen the overall enabling environment for breastfeeding, without creating standalone or parallel systems.

In Lao PDR, the CoE effort is led by supported by Save the Children International (SCI) in Lao in close partnership with various MOH departments. Model breastfeeding Hospital recognition is done with the National Nutrition Center to promote and encourage effective implementation of quality Early Essential Newborn Care regarding the breastfeeding. SCI also works closely with the RMNCAH Strategic Newborn Committee and the Department of Healthcare to improve policies and develop care guidelines in support of breastfeeding. The efforts seek to encourage best practices on counselling, immediate and sustained skin-to-skin contact, early initiation of the breastfeeding, and successful establishment of breastfeeding during in-patient care.

One of the assessment components for being a COE is the mothers' experience survey, which is completed quarterly through mobile phone with discharged mothers and mothers who have a baby under 1 month old discharged. The survey protocol in both nations is shown in the image below:



A&T is seeking a consultant to develop monitoring systems for mother's experience survey for Vietnam and Lao PDR. The specific tasks include:

1. To develop a comprehensive monitoring system for the mother's experience survey for Viet Nam and Lao PDR in consultation with stakeholders and the A&T team. The key requirements of the system include:
 - Sync collected data from the Kobo toolbox platform automatically
 - Able to visualize data in real-time
 - Able to validate, analyze data as the desired design
 - Capable of exporting hospital reports automatically
 - Friendly with various computer configuration

Please note that both systems for Viet Nam and Laos operate on the same principle, but they differ in terms of the number of indicators and reporting formats.

2. Develop standard operating procedures and provide training to A&T's partner on using systems.

Deliverables and due dates:

No	Deliverables	Due date
1	A ready monitoring system for Vietnam to review by A&T, A&T's partners	June 15, 2022
2	A ready monitoring system for Laos to review by A&T, A&T's partners	June 25, 2022
3	The final version of both monitoring systems following revisions based on A&T's comments and A&T's partner comments	July 15, 2022
4	Manual videos for using monitoring systems	July 30, 2022

Expected Profile of the consultant

The Consultant is expected to meet the following requirements and demonstrate the following competencies:

- Bachelor's degree in computer science, information technology, or related discipline.
- Experience in developing databases based on program reporting requirements, expertise in designing program monitoring systems/applications, especially in the health sector.
- Experience linking multiple data sets from multiple online sources.
- Proficient in using programming languages such as C#, Java, PHP, and others is preferred.
- Proficient in using Power BI, Microsoft Access is preferred.
- Knowledge and experience working with government agencies, and/or NGOs is preferred.
- Excellent interpersonal and communications skills.

How to apply

Applications to this Call for Interest (CFI) should be submitted by email to the attention of Binh Ta (Ms.), tbinh@fhi360.org; and cc: Mien Nguyen (Ms.), ntmien@fhi360.org no later than **May 16, 2022**, 17:00 (Hanoi time), with the following information:

1. A brief cover letter demonstrating you meet the competencies above.

2. Proposed basic concept for constructing these monitoring systems and confirmation of your ability to work in the dates provided and meet the required deadlines.
3. An updated CV.
4. A completed and signed biodata form (form posted with this CFI) with proposed fee for this SOW.

Applications received after this date and time may not be accepted for consideration. FHI Solutions LLC/FHI 360 will acknowledge receipt of your application by email and shortlisted candidates shall be contacted for an interview. Applications must be submitted in electronic formats.

CONTRACT MECHANISM

FHI Solutions LLC/FHI 360 anticipates issuing a firm fixed price work order. The work order will be issued in USD to the responsive offer or whose quote meets the above requirements and offers a competitive price. Once an award is issued, it will include a fixed price payment based on completion of the scope of work, with payments linked to timely submission and approval of deliverables.

EVALUATION CRITERIA:

Applications will be evaluated and ranked by a committee on a best value basis according to the criteria below. Only offerors able to provide all of requirements listed above will be considered.

Selection shall be based on the following weighted categories:

1. **Competencies: 40 points**
2. **Rate: 40 points**
3. **Experience and past performance: 20 points**

NOTE: FHI Solutions LLC/FHI 360 will not compensate the individual for its preparation of response to this CFI nor is the issuing of this CFI a guarantee that FHI 360 will award a contract.

TERMS AND CONDITIONS

Offerors are responsible for review of the terms and conditions described below and in the award template attached.

Withdrawal of Applications

Applications may be withdrawn by written notice, email or facsimile received at any time before award.

False Statements in Offer

Offerors must provide full, accurate and complete information as required by this solicitation and its attachments.

DISCLAIMERS AND FHI SOLUTIONS/FHI 360 PROTECTION CLAUSES

- FHI Solutions LLC /FHI 360 may cancel the solicitation and not make an award
- FHI Solutions LLC /FHI 360 may reject any or all responses received
- Issuance of a solicitation does not constitute an award commitment by FHI Solutions LLC
- FHI Solutions LLC /FHI 360 reserves the right to disqualify any offer based on offeror failure to follow solicitation instructions
- FHI Solutions LLC /FHI 360 will not compensate offers for response to solicitation

- FHI Solutions LLC /FHI 360 reserves the right to issue an award based on initial evaluation of offers without further discussion
- FHI Solutions LLC /FHI 360 may choose to award only part of the activities in the solicitation, or issue multiple awards based on the solicitation activities
- FHI Solutions LLC /FHI 360 may request from short-listed offerors a second or third round of either oral presentation or written response to a more specific and detailed scope of work that is based on a general scope of work in the original CFI.
- FHI Solutions LLC /FHI 360 has the right to rescind an CFI or rescind an award prior to the signing of a subcontract due to any unforeseen changes in the direction of FHI Solutions LLC's client, be it funding or programmatic.
- FHI Solutions LLC /FHI 360 reserves the right to waive minor application deficiencies that can be corrected prior to award determination to promote competition
- FHI Solutions LLC /FHI 360 will be contacting offerors to confirm contact person, address and that application was submitted for this solicitation.

END OF CFI*****