

HAGAR INTERNATIONAL IN VIETNAM

# **Job Description**

Job title	National Part-time Psychologist
Purpose	<ul> <li>To provide counselling/ therapy for Hagar clients, especially child survivors, to heal from their psychological trauma and promote their resilience, well-being, and interpersonal skills.</li> <li>Provide awareness raising on mental health and trauma for partners and stakeholders through capacity building activities.</li> </ul>
Report to	Psychologist Team Leader
Work with	Psychologist Team Leader (mainly), Trauma-Informed Care Advisor, Program team and Case Management Team members Hagar Vietnam partners', supporters, network members, and donors as required.
Location	Hanoi, Vietnam with some field travel required.

## 1. Overview

Hagar is an international non-governmental organization on a mission to restore life and dignity for survivors of human trafficking, slavery and abuse. Our global programs are led by skilled local teams and implementing partners in the Asia-Pacific region.

Hagar International in Vietnam established its representative office in Hanoi in 2009. We provide a range of support services for individuals affected by human trafficking, violence, and abuse, tailored to their needs and grounded in a trauma-sensitive approach to healing and recovery. In addition to offering comprehensive support to individuals, Hagar implements community projects to replicate its support model, strengthen the capacity of local authorities and related organizations, and prevent the risks of trauma caused by violence, abuse, and human trafficking.

50 million people around the world are victims of human trafficking and modern slavery. The trauma of exploitation and abuse can have lasting and devastating impacts on survivors. Hagar's work is rooted in the belief that every individual deserves freedom, dignity and a life free of exploitation. At Hagar, we are committed to walking the whole journey of restoration alongside survivors of human trafficking, slavery and abuse. From the moment an individual enters our care, we use a trauma-informed care approach to assess their needs, provide intensive services, and rebuild trust and resilience.

**Survivor Care**: Hagar supports thousands of people, including youth with holistic, trauma-informed care. This includes counselling, case management, medical care, family reunification services, legal aid, livelihood, vocational training and much more. Our Survivor Care programs use a trauma-informed approach, keeping the whole person front and central and addressing each individual's unique needs. The effects of trauma often run deep. That's why Hagar provides long-term, empowering care. This commitment transforms the lives of survivors, their families, and their communities.

**Prevention**: We train and equip survivors, family members, community leaders and government representatives to know the signs of exploitation and stop abuse before it starts. Traffickers often target impoverished rural communities where they coerce and manipulate women and children into exploitation and abuse. By equipping local leaders, survivors, and their families with the knowledge and tools to fight exploitation, we help prevent trafficking and abuse from happening at all. We invest in economic empowerment and income generation opportunities for survivors and their families to reduce vulnerability to abuse and exploitation. Education is key to prevention. Through widespread prevention campaigns, Hagar educates vulnerable people to avoid abuse, human trafficking and exploitation.



**Strengthening Systems**: Hagar works with survivor leaders, local communities, and global partners to keep communities free and safe from trafficking and exploitation. Our frontline programs are led by local leaders who know their culture and context. We work with survivors to evaluate and implement best practice programs and creates pathways for survivor leadership and to influence and change policies to protect women and children.

With its trauma-informed care (TIC) approach, Hagar works intensively with individuals suffering from the trauma of human trafficking, slavery and abuse to heal trauma. At the program and project level, Hagar ensures survivors have access to high quality, culturally appropriate trauma-informed services. At the systemic level, Hagar advocates bringing an end to the practices of slavery, trafficking and abuse.

# 2. Our Vision

Communities free and healed from the trauma of human trafficking, slavery, and abuse.

# 3. Our Mission

For those affected by trauma and those who support them, Hagar is an expert in care and recovery. When healing happens, the cycle of trauma stops.

# 4. Our Values

**Respect**: We believe in the right of all people to be heard and treated with respect and dignity. **Integrity**: We commit to act ethically and honestly, striving to do the right thing at all times and in all circumstances.

**Compassion**: We want compassion and kindness to be evident in our attitude, communication and in active, practical ways.

**Excellence**: We hold ourselves to high standards, listening and learning from those we support, our partners and each other, to continuously improve all that we do.

# 5. Major Responsibilities

### Major Responsibility 1: Deliver psychological counseling and therapy for child clients and their families

Key Duties:

- 1. Conduct psychological assessments, develop and implement treatment plans, and provide therapeutic counseling in alignment with the initial plan; regularly review and monitor progress
  - Perform comprehensive psychological assessments for all child clients upon entry into Hagar's program.
  - Develop individualized treatment or support plans based on initial assessments.
  - Deliver counseling or therapeutic interventions aligned with the treatment plan.
  - Periodically review and document client progress to inform treatment planning, adjust interventions as needed, and ensure readiness for program graduation.
  - Continuously monitor and evaluate the effectiveness of interventions to support client well-being and development.
- 2. Facilitate family counselling and reintegration support
  - Design and lead family counselling sessions to support the child's recovery and prevent re-traumatization.
  - Promote successful reintegration of clients into their families and communities through targeted interventions.
- 3. Support legal processes
  - Psychological support to prepare child clients for court appearances



- Provide emotional support during legal proceedings and conduct debriefing sessions to address emerging psychological needs.
- 4. Crisis intervention and emergency support
  - Respond promptly to client crises, offering psychological first aid and coordinating with Hagar staff to implement appropriate interventions.
- 5. Maintain accurate client records
  - Provide all relevant client information for entering Hagar's Client Management System in a timely and accurate manner.
- 6. Develop educational and therapeutic materials
  - Create client-friendly materials on mental health topics.
  - Prepare assessments, evaluations, and reports on therapeutic and support activities.
- 7. Collaborate with multidisciplinary teams
  - Work closely with the Psychology Team Leader, Trauma-Informed Care Advisor, Case Management Team Leader, and Program Manager to design and implement supportive activities tailored to child clients' needs.
  - Contribute to the development of trauma-informed practices and program strategies.

#### Major Responsibility 2: Capacity Development for Partners

Key Duties:

- 1. Develop training content on life skills, mental health and trauma
  - Collaborate with the Psychology Team Leader and Trauma-Informed Care Advisor to design and adapt training materials.
  - Ensure content is evidence-based, contextually relevant, and accessible to diverse audiences.
- 2. Deliver training to community and partner stakeholders
  - Facilitate engaging and informative training sessions focused on mental health, trauma awareness, and related psychosocial topics.
  - Tailor delivery methods to suit the needs and backgrounds of participants, including community workers, educators, and local authorities.
- 3. Promote mental health awareness and best practices
  - Empower stakeholders with practical tools and knowledge to support trauma-affected individuals in their communities.
  - Encourage trauma-informed approaches and foster a supportive environment for mental health advocacy.

#### \*\* Any other activities as assigned.

### 6. Starting period:

This position is expected to be onboard in July 2025, the Part-time Psychologist is expected to work about 10 working days per month. The specific working schedule will be agreed upon with the Psychologist Team Leader of Hagar International in Vietnam.

# 7. Qualifications and requirements

7.1 *Qualifications:* Master's degree in Psychology, Clinical Psychology, Psychology Counselling or other Psychotherapy approach.



- 7.2 Work experience:
  - At least 5 years' experience in providing counseling and psychotherapy for children
  - At least 2 years' experience in participatory training method
  - At least 2 years of experience in working with traumatized women and children in psychology field (prefer)

### 7.3 Knowledge and Skills:

- In-depth knowledge and understanding about trauma, abuse/violence and mental health issue
- Advance knowledge and understanding in psychotherapy approaches
- Basic knowledge and understanding about human rights and gender-based violence
- In-depth knowledge of child psychology, particularly the psychological characteristics of children who have experienced trauma; ability to apply child-appropriate approaches, even in cases involving severe trauma or when working remotely via phone or internet
- Ability to establish a trusting relationship with traumatized clients, especially women and children
- Good case management and record keeping skills
- Ability to respect the need for confidentiality, especially for the high-risk situation of trafficked persons or domestic violence victims
- Ability to adapt to the changing needs of clients
- Detail oriented
- Ability to keep professional boundaries, code of ethics and address all personal issues, which may affect your work
- Must always possess a professional demeanour, including in high stress situations
- Willing to work as part of a team and independently as required
- Ability to work with diverse personalities, ethnicity, sexual orientation and abilities
- 7.4 Others
  - Understanding Hagar's mission and principles
  - Be fluent in written and verbal English
  - Computer skills including MS Word, Excel, PowerPoint; Internet and Email

### 8. Submission

Interested candidates are invited to submit their application to Hagar International in Vietnam via email at <u>vietnam@hagarinternational.org</u>. The application should include:

- 1. Cover letter (clearly stating why you are the most suitable candidate for this position)
- 2. Curriculum Vitae (CV)

### 3. Expected salary

The deadline for submission is **June 16<sup>th</sup>**, **2025**. All applications will be treated with strict confidentiality. Due to the high volume of applications, only shortlisted candidates will be contacted for an interview.